

Keep me,
I'm important



Wriggle Parents' Information Pack

wriggle
Technology for Learning



Castletroy College

Your Wriggle Store Information



Key Dates and Important Information

Online Store Opens:
19th March

Online Store Closes:
21st June

Store Code: 43733517

Visit your Wriggle School Store
store.wriggle.ie to purchase
your device



To learn more about
Wriggle Learning!

Click Here



What's included in your child's Wriggle Technology Bundle?

- Asus CZ11 Chromebook 4gb/64gb with 3 Year Accidental Damage Warranty €369.00
- Optional Heavy Duty Case €40
- Wriggle Services & Support for 2 years €30. See what's included [here](#)
- Device Management license €40
- 2 Year Senso Filter €0
- Delivery €7.99
- Provisioned Educational Apps (chosen by your school) available on your device
- FREE access to 100s of short training videos in safely using technology for learning for parents and students on Wriggle Connect. See what you have access to [here](#)
- Insurance offering available at time of purchase or alternatively at <https://wriddle.ie/parents/ordering/insurance-repairs/>

Please note: A late fee of €50 will be charged on ALL orders placed after the store closing date. To avoid this, please order before the closing date listed above. All device specifications and pricing correct as of January 2026. Subject to change.

What is Wriggle's Services & Support? Why do I need it?

The risk associated with unmanaged devices in school is that students can access any app with any age rating at any time. To prevent this, Wriggle's team of experts put your child's device through a rigorous process to ensure:

- School Specific device restrictions are applied to your device
- *Your device is set up for educational use
*Please note: Web content filtering is not included.
- Your device is safely managed by our team
- All school apps are available on your device
- New school apps and updates are pushed to your device as required
- Setup of all eBook accounts, to enable you to easily install your eBooks.

...and lots more

Queries and issues always arise, which is why Wriggle's team offer parents a full support service including:

- Full phone and email support
- Technical support & advice from our team
- School and 3rd party app support to ensure optimal performance
- Device reconfiguration to school specifications
- Device Management app support
- Device repairs and updates
- Device management licence & platform maintenance
- Warranty and logistics repairs & support
- Device unlocking should it become disabled

...and much more

As part of your Wriggle Service and Support, you and your child will be provided with access to 100s of tutorials on:

- Device Safety and security
- Parental restrictions and internet filtering
- Tutorials on the most popular school learning apps

...and so much more

Learn more about all the training support available to you on the next page!



For a full list of the all the services & supports provided to you by Wriggle Learning!

Click Here



**Last year, our team answered & supported
20,000 parent phone calls & 15,000 emails!**



Full on-demand access

to 100s of 2 minute tutorials online on safety using
Technology for Learning for you and your child

Wriggle
Connect
family

...included In Your Wriggle
School Technology Bundle!

We understand that to use
technology effectively, your child
needs support and you need to
know how to help them when they
need it. That is why our team of
teachers and digital safety experts
have created a library of over 1000
tutorials. You will have **FREE** access
to all these tutorials on our online
training platform,
Wriggle Connect Family.



What Tutorials Do We Have Access To?

- Device setup and security
- Internet Safety Filtering
- Applying Parental Restrictions
- Checking Screen Time
- Wellbeing & Resilience Skills
- Uploading Homework Online
- Digital Study Skills
- eBook download guides
- Accessibility tools for learning
- Tutorials on the most popular school learning apps

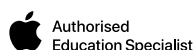


All of these tutorials
are available on demand,
FREE of charge to your
whole family on the Wriggle
Connect Family platform.

To learn more about

WriggleConnect
family

Click Here



family.wriggleconnect.ie



info@wriggleconnect.ie

A guide to installing eBooks

As part of Wriggle's Services and Support for parents and students, our expert team will:

- Create all the eBook publisher accounts for your eBooks.
- Provide detailed video guides on downloading eBooks to your child's device.

Wriggle's team will create a set of consistent credentials for your child so that they will have the same username and password for all their eBooks. These can be found on your child's information sheet that will come with their device.



To learn more
about installing
eBooks

Click Here



eBooks

How To Order Your Wriggle School Technology Bundle



To make it easy to get your child set up with everything they need for the new school year, the Wriggle team created an online store especially for your school where you can order your child's device, accessories, insurance, training and support all in one place.



To learn more about the simple steps to order your child's School Technology Bundle

Click Here



How do I access my school's Wriggle online store?

Simply visit <https://store.wriggle.ie> and enter your school code as seen on page 2.



**Got a question about
your Wriggle device?**



[wriggle.ie/support](https://www.wriggle.ie/support)



info@wriggleconnect.ie



wriggle

Technology for Learning